

# Zaitoona

## CATERING

number one choice

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+971 50 775 1698  
(07) 23 66 303



Shed No. 08, Al Hamra NFZ, Al Hamra  
Industrial Zon, RAS AL KHAIMAH - UAE



[Info@zaitoonacatering.com](mailto:Info@zaitoonacatering.com)

“

We Serve Food &  
Harmony

Locally Owned  
Organization.”





# Welcome To Our Catering Services

With a strong belief in our company motto "Valuable, Heartfelt, Hospitality Services". We at Zaitoona Catering Services LLC are committed to provide innovative catering solutions at premium quality aided by decades of experience in hospitality and food industries.

Hard work, good entrepreneurship and excellent quality in product and service makes it possible to cater your event needs with the finest in service.

# AS OF TODAY, WE ARE



Establish in Ras al-Khaimah



Modern Kitchen



A well-established supply chain  
Professionally trained team and highly qualified  
management with, more than 50 years of hospitality experience.

# Quality Best Service Consistency



# Mission

Providing high quality services adhering to the norms of food & safety regulations with a full understanding the value of customer service & satisfaction.

# Vision

To be number one choice in the UAE.



Zaitoona





**DISCOVER A UNIQUE  
TASTE OF LUXURY &  
HOSPITALITY**

FROM THE HEART OF  
RAS AL KHAIMAH AND NORTH EMIRATES

# Our Kitchen

Our kitchen is fully equipped with strict hygiene and safety policies, a dedicated cold and dry storage and industrial grade packing for maximum consistency and quality control.

12,000+  
Meals Per Day  
Capacity



Hotels



Schools



Factories



# BUSINESS SEGMENTS

## EVENTS

From conferences, annual gathering, a product launch to private events; Zaitoona is always ready to meet your requirements. Our team will find out the nature of your organization, your objectives and requirements. Our goal is not only to provide solutions to preparation of banquets but also to make your guests happy in a memorable and epic atmosphere

## HOTELS

With the best selection of what Zaitoona Catering Services LLC can provide; menus from worldwide, International and Arabic cuisine with the outstanding professional service. We provide long-term contracts for hospitality catering services, employee meal programs services.

## CORPORATE & GOVERNMENT

The contractual section at Zaitoona supports corporate and government entities, alike by offering a variety of packages to suit their catering needs and requirements. Leave it to our team to handle the day-to-day details while you get down to business.

# FOOD OFFERING



WE SERVE AND CATER FOR ALL TYPE OF INTERNATIONAL , ARABIC AND ASIAN CUISINE

# Our Clients



# Certificates & Awards

# Safety Certificate



18<sup>th</sup> February 2025

To: Zaitoona Kitchen  
Al Orabi, Alnakheel, Ras al Khaimah, UAE,UAE.

Project: Catering services for RAKEZ Al Hamra Labour Accommodation & RAKEZ Clients

Subject: Letter of Award

Dear Dr. Salam,

Further to your offer dated 12<sup>th</sup> February 2025, we are pleased to inform you that RAKEZ has accepted your proposal. Accordingly, we are awarding you the Catering Services for RAKEZ Al Hamra Labour Accommodation & RAKEZ Clients (the "Service") as per the agreed standard menu, pricing, and revenue/commission terms.

This acceptance is subject to the following conditions:

- Agreed Standard Menu & Revenue Terms**
  - The standard menu and price points shall be in accordance with the submitted proposal.
  - Revenue-sharing terms will be as mutually agreed upon.
- Service Commencement:** The Service will commence upon the signing of the agreement.
- Service Duration:** The contract period is two (2) years from the date of signing of the agreement.
- Service Agreement & Contractual Terms:** The engagement will be governed by the Service Agreement, including contract conditions and payment terms.
- Regulatory Compliance:** The service provider must comply with RAKEZ and all other relevant authority requirements.
- Special Activity Fee :** A Special Activity Fee of AED 100,000 will apply under the following conditions:
  - Payment Terms: The fee will be paid in two instalments via cheques:
    - First payment at the start of the contract
    - Second payment at the sixth month of the contract

Please acknowledge receipt of this letter and confirm your understanding and acceptance of this letter in writing.

We look forward to working with you.

Yours Sincerely

Prepared by:  
Jonathan Tungu  
Procurement Director

Approved by:  
Aida Helena Scholtz  
Chief Financial Officer



حكومة رأس الخيمة  
Government of Ras Al Khaimah

بلدية رأس الخيمة  
Ras Al Khaimah Municipality



## شهادة استيفاء للاشتراطات الصحية Certificate of fulfillment of health requirements

التاريخ: 23-02-2025  
الرقم المرجعي: 04-2025-2797504 : Reference number

يشهد قسم الرقابة الغذائية - إدارة الصحة العامة، دائرة بلدية رأس الخيمة بأن

المستأجر: Zaitoona Catering Services LLC  
صاحب الرخصة رقم: 53436  
The facility: License holder No.:

Licensed in the Emirate of Ras Al Khaimah is subjected to regular health supervision by the Food Control Section of the Public Health Department.

And meets the health requirements for the Food Catering Service ready food meal .

مرخصة بإمارة رأس الخيمة وخاصة للإشراف الصحي العام من قبل قسم الرقابة الغذائية بإدارة الصحة العامة.

ومستوفية للاشتراطات مطبخ فوري للوجبات بالجوديات الغذائية .

This certificate was issued to the facility upon its request without any responsibility toward the rights of others.

صدر قسم الرقابة الغذائية  
عبد الله حيدر



حكومة رأس الخيمة  
Government of Ras Al Khaimah

بلدية رأس الخيمة  
Ras Al Khaimah Municipality



16.05.2023

## الموضوع: لمن يهتم الأمر

تشهد إدارة الصحة العامة في دائرة بلدية رأس الخيمة بأن ( مطبخ زيتونة ) صاحب الرخصة رقم ( 53436 ) مرخصة بإمارة رأس الخيمة وخاصة للإشراف الصحي العام من قبل قسم الرقابة الغذائية بإدارة الصحة العامة.

وقد أعيدت هذه الشهادة لتصانف بناء على طلبها دون أدنى مسؤولية تجاه حقوق الغير.

وتشكروا بقبول فائق الاحترام والتقدير...

مدير إدارة الرقابة الغذائية  
صباح محمد الظفير



رئيس البلدية  
عبد جاسم عبد

# ISO Certificate

CERTIFICATE @ CERTIFICADO @ CERTIFICATE



**COMPLY**  
QUALITY & STANDARDIZATION CERTIFICATION ISSUING SERVICES  
Accredited System Certifications

شهادة تسجيل  
**CERTIFICATE**  
OF REGISTRATION

**Food Safety Management System  
ISO 22000:2018**

This is to certify that:  
**Zaitoona Catering Services LLC**  
Al Orbi, Al Nakheel, Ras Al Khaimah, United Arab Emirates.

has been assessed and found to be in accordance with the requirement of  
ISO 22000:2018 the following scope:

**"Purchase, Receiving, Storage, Thawing, Vegetable  
Sanitization, Preparation, Cooking and Hot & Cold  
Holding for Serving Food in Catering Services"**

Food Category: E  
Certificate Number : CQ23-1050

Originally Registered: 14/07/2023	Date of Issue: 20/11/2024	Certification Cycle: 1
1st Surveillance: 13/07/2024	2nd Surveillance: 13/07/2025	Certificate Expiry Date: 13/07/2026

This certificate remains valid subject to satisfactory annual surveillance audits.



**Managing Director**  
Comply Quality & Standardization Certifications Issuing Services  
Registered Accredited Office: 201-05, Emtec Building  
Al Sharif, Dubai, United Arab Emirates





CB-F505-008



The certificate remains valid only when the holder complies the requirements in accordance with the described above, which will be periodically audited by Comply Quality & Standardization Certifications Issuing Services.  
Comply Quality & Standardization Certifications Issuing Services.  
Comply Quality & Standardization Certifications Issuing Services and shall be shown on request. The Issuance of this certificate is based on the findings of the assessment conducted by Comply Quality & Standardization Certifications Issuing Services. The validity of this certificate is subject to the holder's ability to conform to the certificate requirements as per [www.complycertification.com](https://www.complycertification.com). Any unauthorized alteration, copying or falsification of the certificate's appearance or the document contained herein, rendering the document invalid, is prohibited. For the holder's reference.

Rev 1

CERTIFICATE @ CERTIFICADO @ CERTIFICATE



**COMPLY**  
QUALITY & STANDARDIZATION CERTIFICATION ISSUING SERVICES  
Accredited System Certifications

شهادة تسجيل  
**CERTIFICATE**  
OF REGISTRATION

This is to certify that:  
**Zaitoona Catering Services LLC**  
Al Orbi, Al Nakheel, Ras Al Khaimah, United Arab Emirates.

Food Safety Management System has been assessed and found to be in  
accordance with requirement of

**HACCP as per the Food Code - CAC/RCP 1-1969**  
Codex Alimentarius for the following scope:

**"Purchase, Receiving, Storage, Thawing, Vegetable  
Sanitization, Preparation, Cooking and Hot & Cold  
Holding for Serving Food in Catering Services"**

Food Category: E  
Certificate Number : CQ24-1071

Originally Registered: 04/07/2024	Date of Issue: 20/11/2024	Certification Cycle: 1
1st Surveillance: 03/07/2025	2nd Surveillance: 03/07/2026	Certificate Expiry Date: 03/07/2027

This certificate remains valid subject to satisfactory annual surveillance audits.



**Managing Director**  
Comply Quality & Standardization Certifications Issuing Services  
Registered Accredited Office: 201-05, Emtec Building  
Al Sharif, Dubai, United Arab Emirates




CB-F505-008



The certificate remains valid only when the holder complies the requirements in accordance with the described above, which will be periodically audited by Comply Quality & Standardization Certifications Issuing Services.  
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Comply Quality & Standardization Certifications Issuing Services and shall be shown on request. The Issuance of this certificate is based on the findings of the assessment conducted by Comply Quality & Standardization Certifications Issuing Services. The validity of this certificate is subject to the holder's ability to conform to the certificate requirements as per [www.complycertification.com](https://www.complycertification.com). Any unauthorized alteration, copying or falsification of the certificate's appearance or the document contained herein, rendering the document invalid, is prohibited. For the holder's reference.

Rev 1

# Certificate

# Trade License



**CERTIFICATE OF REGISTRATION**

The Governing Board of  
Progressive International Certifications Limited hereby grant to:

**ZAITOONA CATERING SERVICES LLC**

Address to which this Certificate refers:

**AL ORABI, AL NAKHEEL, RAS AL KHAIMAH,  
UNITED ARAB EMIRATES**

**QUALITY MANAGEMENT SYSTEM  
ISO 9001:2015**

Approved Scope to which this Certificate refers:

**PURCHASE, RECEIVING, STORAGE, THAWING, VEGETABLE  
SANITIZATION, PREPARATION, COOKING, HOT & COLD  
HOLDING FOR SERVING FOOD, CATERING SERVICES**

Registration No.: P/CI/QMS/1023/5085  
 Certificate Issue Date: 24.10.2023  
 1st Surveillance: 10.2024  
 2nd Surveillance: 10.2025  
 Certificate Renewal Date: 23.10.2026



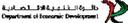


**PROGRESSIVE INTERNATIONAL CERTIFICATIONS LTD.**  
 Registered Office: 3rd Floor, Suite 207, Regent Street, London W1B3RH  
 E-mail: info@picks.com, Website: www.picks.com  
 For current validity of this certificate, please visit our website

USE OF ACCREDITATION MARK INDICATES ACCREDITATION IN RESPECT OF THE ACTIVITIES COVERED BY ACCREDITATION INSTITUTE ASSESSMENT BODY (AIB) CERTIFICATION NUMBER 04



مركز دبي للإقتصاد والتنمية  
Dubai Center for Economic Development



مركز دبي للإقتصاد والتنمية  
Department of Economic Development

### رخصة مهنية Professional License

رقم الرخصة License Number	رقم الرخصة	الحالة Status	رقم الرخصة
21000	Active	معلقة	

Trade Name: ZAITOONA CATERING SERVICES LLC  
 الاسم التجاري: روضة خدمات التموين والتزويد

المجال Sector	نوع الشركة Company Type	رقم التسجيل Local Registry No	رقم المقيم التجاري Commercial Registration No	رقم مضافة المضافة Value Added Tax No
التجارة Retail	شركة ذات مسؤولية محدودة Limited Liability Company	57765	40100000000000436	10523062000

رقم الترخيص License No	الاسم Name	النسبة/الصفة Shareholding %	الصفة Role	نسبة التملك Share Percentage
349318	مستورع يوسف محمد الحج العيسى	100%	المؤازر العربية المتحدة SHARAH ABU ENAYAN	100.0000
349318	المستورع يوسف محمد الحج العيسى	100%	المؤازر العربية المتحدة SHARAH ABU ENAYAN	100.0000
349318	مستورع يوسف محمد الحج العيسى	100%	المؤازر العربية المتحدة SHARAH ABU ENAYAN	100.0000

النشاط Business Activity	الرمز Code
مخازن المواد الغذائية	56220000

ملاحظة: \*\*  
 ملاحظات: \*\*  
 ملاحظات: \*\*

معلومات الاتصال Address & Contact Information  
 العنوان: شارع محمد بن راشد  
 المدينة: دبي  
 المنطقة: دبي  
 الهاتف: 04-325-3333  
 الفاكس: 04-325-3333




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Thank You

Zaitoona  
CATERING  
number one choice



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